# Market Release Note

## MRN-CTPLUS-2.2.47366

| | |
|---|---|
| Product number: | CTPlus |
| Product description: | CTPlus Configuration Software |
| Product version: | CTPlus 2.2.47366 |
| Affected parts: | N/A |
| Release date: | 3 December 2019 |

**Interlogix is pleased to announce the immediate availability of CTPlus v2.2.**

CTPlus (previously known as TitanCT) is a software tool for programming and controlling a Challenger security system, and is typically used by installers with a laptop PC.

CTPlus provides a simple and easy-to-use interface for programming the Challenger system, including the ability for technicians to upload/download or import/export system configurations to allow for off-site programming or system backups. Service technicians can use CTPlus to connect remotely to Challenger panels for programming, routine maintenance, and fault diagnosis.

# New features

- Input summary report now available
- Reports can now be exported in either CSV or PDF format
- Comm paths are now listed on Status and Control form for compatible devices
- Comm path queues can now be reset from within CTPlus
- Support for the ChallengerLEPlus firmware

# Improvements

- Help file improvements and fixes
- Input/Relay mapping on a NAC now displays the Challenger device number which is being mapped instead of using the range 1-32
- Monitor secondary SIM link option in UltraSync options form
- Improvements to door uploads
- Alarm monitor input help notes now allow scrolling

# Documentation

| Marketing collateral | CTPlus datasheet |
|---|---|
| | Tecom compatibility matrix |
| Software download | Download the latest version of CTPlus at www.interlogix.com.au/downloads |

# Issues resolved in this release

- Resolved issue where time and date in event log was displaying incorrectly
- Changing the time value between sec/min on some forms would not always save the change
- User start/end time was offset by 1 hour in certain conditions
- User start time is no longer created by default for new users
- Fixed 4G module downloading correctly to Challenger10 panels
- Fixed 1 hour offset in event history under certain conditions
- Fixed issue preventing scheduled actions from being bulk modified

# Known issues

- It is not possible to migrate directly from TitanCT v1. To upgrade your existing TitanCT system, please follow steps below:
    - o export all systems
    - o uninstall TitanCT
    - o install CTPlus v2.2
    - o import all systems

- From CTPlus v2.1 installers are no longer able to load externally provided firmware files. Firmware files which have been loaded into TitanCT v2.0 will still be accessible after upgrading, and can only be transferred or restored by performing a database backup.

- Firmware sync requires an online connection to the internet. It is recommended that a firmware sync is performed immediately after update. Note that firmware files are stored in CTPlus, meaning as long as a sync has completed successfully, firmware files will be available to program even while offline.

- Diagnostics and comm path reset are not available on Challenger10. To take advantage of these new features, we recommend upgrading to ChallengerPlus firmware.