# Market Release Note

## MRN-TECOMC4-NAC

| | |
|---|---|
| Product number: | TS-C4-NAC |
| Product description: | TecomC4 Network Access Controller Driver |
| Product version: | v1.0.43582.366 |
| Affected parts: | TS1066 |
| Release date: | 27th August 2019 |

Interlogix is pleased to announce the immediate availability of the Network Access Controller driver for TecomC4 2018 SP2 Management Software.

The release of this driver enables the new Network Access Controller to be managed within TecomC4 2018 SP2.

## Features

- Support for Network Access Controller in IP Direct and IP Extended modes
- Devices and names are imported
- All door devices are grouped under the door record

## Supported Versions (Driver v1.0.43582.366)

Network Access Controller firmware:

- V10-00.34390 or newer

# Documentation

| Marketing collateral | TecomC4 End-User Brochure |
| --- | --- |
| | TecomC4 Datasheet |
| | Tecom Portfolio Compatibility Matrix |
| | TecomC4 FAQs |
| | TecomC4 SUSP (Software Upgrade & Support Plan) Overview |
| Manuals | TecomC4 Installation Manual |
| | TecomC4 Operators Manual |
| | Addendum to Operators Manual (upgrade from version 2016 to 2017) |
| Software download | TecomC4 and associated drivers are available at www.c4portal.com * |
| | All other software and firmware downloads are available at www.interlogix.com.au/downloads |

\* Access to the website is only available to trained installers

# Licensing and Support Plan

**Online Registration and Licensing**

TecomC4 is available for purchase by trained technicians, with license pricing available from your local Hills representative. Your training ID will be required to purchase any TecomC4 license(s). When you are ready to place an order for a TecomC4 license, you will need to request your license(s) online at www.interlogix.com.au/TecomC4-license which includes a field to attach your Purchase Order (to Hills).

**Software Upgrade and Support Plan (SUSP)**

TecomC4 Software Maintenance is called SUSP (Software Upgrade and Support Plan). It is a 12 month contract which includes access to technical support and any software upgrades, patches and bug fixes that may become available for your licensed software during the active term of your maintenance agreement. For ongoing management of your site, you will be required to purchase a SUSP annually for the life of your system. Refer SUSP overview document for information.